

Faculty of Economic Sciences, University of Boumerdès, organized on October 29th and 30th 2014, an international seminar on:

“The quality of public service in the context of e-governance - case of Arab countries”

In association with laboratory:

-Future of the Algerian economy outside the hydrocarbons sector

Problematic:

How can the e-governance contribute in the improving the quality of public service?

Objectives of the seminar:

- Presentation of the theoretical framework of e-governance and public service,
- Diagnosis of the reality of public service in Algeria,
- Emphasize the effect of e-governance on improving the quality of public service,
- To highlight the experiences of Arab countries in the field of improving the quality of public service,
- Provide some recommendations for solutions that promote the quality of public services.

Axes of the seminar:

- first axis: theoretical and conceptual framework for e-governance,
- second axis: the effect of e-governance on the optimization of public service,
- third axis: the role of e-governance in enhancing the performance of local authorities (local) and its effect on local development,
- fourth axis: e-governance and its effect on the performance of the health sector,
- fifth line: reality of public service in Algeria in the light of e-governance,
- sixth axis: public service reform in Algeria in the light of e-governance,
- seventh axis: experiences of some Arab countries in terms of public service reform.